

## FOI\_1669\_2023-24 – FOI Request concerning HIV Related Discrimination

1. How many complaints of each of the following types of discrimination were reported to your organisation in 2021, 2022 and 2023:

- a) Disability discrimination
- b) Race or ethnicity discrimination
- c) Sexual orientation discrimination

	2021	2022	2023	Total
Disability discrimination	0	1	0	1
Race or ethnicity discrimination	1	0	1	2
Sexual orientation discrimination	0	0	0	0

2. How many complaints were reported to your organisation about discrimination related to a person's HIV status in:

a) 2021

0

b) 2022

0

c) 2023

0

3. If HIV-related discrimination complaints were reported to your organisation, how many of the following incidents were reported?

a) Refusal of a service after HIV status was shared.

b) Failure to make reasonable adjustments for a person's HIV status.

c) Harassment related to a person's HIV status.

d) Use of an organisational policy that discriminated against a person based on their HIV status.

e) Another kind of HIV discrimination incident

n/a

4. If HIV-related discrimination complaints were reported to your organisation, were they reported by?

a) Members of the public.

b) Employees of your organisation

n/a

5. If HIV-related discrimination complaints were reported to your organisation, how many complaints were upheld?

n/a



**6. Does your organisation have a policy to deal with incidents of HIV discrimination reported to them at a strategic level? If so, could you explain what the policy is or attach a copy of said policy?**

We do not have a specific policy about HIV however we do have a complaints investigation policy and we would investigate any reports or complaints relating to any type of discrimination under that policy. Please see the policy below:



GO05 Management  
of Complaints Servic