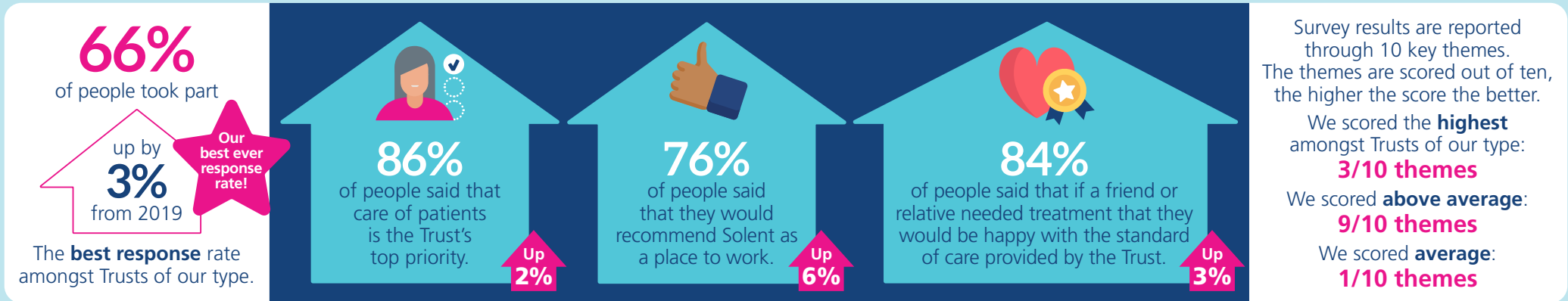


2020 NHS Staff Survey headlines



Theme results





Safe environment – bullying and harassment



In this theme, a higher score suggests that people have experienced low levels of harassment, bullying or abuse at work from service users, the public, managers and colleagues.

Best	Average	Worst	Slightly better than last year
8.8	8.3	7.6	



Safe environment – violence



A score closer to 10 in this theme demonstrates that people have experienced low levels of physical violence from service users, the public, managers and colleagues, whilst at work.

Best	Average	Worst	No change from last year
9.8	9.5	9.1	



Safety culture



This theme asks questions about whether people feel able to raise concerns or incidents and how fair they are treated when they do so, as well as whether their concerns are addressed.

Best	Average	Worst	Significantly better than last year
7.5	6.9	6.1	



Staff engagement



This theme reflects how people say they feel whilst at work; engaged staff will recommend the Trust as a place to work and receive treatment.

Best	Average	Worst	Slightly better than last year
7.5	7.2	6.6	



Team working



The questions in this theme ask people whether their team has a set of shared objectives and whether people meet with their team to discuss effectiveness.

Best	Average	Worst	No change from last year
7.4	7.0	6.6	

Next steps

Look out for your team reports. Your manager will talk with you about next steps and action planning.

You can find the full Trust survey report on SolNet within Staff Zone.

