

Privacy Notice

Insignia – Patient Activation Measurement (PAM) Tool

1. Type of personal information being processed

In order to provide patients with access to this assessment tool, we are required to process the following minimal data

- NHS Number
- Email address
- Your PAM assessment results

2. How we obtain the personal information and why we have it

The information we hold about you, is obtained directly from yourself. You will be asked to complete a paper survey or electronic version and the answer will then be entered into the system. Solent NHS Trust will register you onto the system, input paper responses and then dispose of the paper copy in the confidential waste.

3. Legal basis

Solent NHS Trust's legal basis for processing this data, in accordance with Data Protection Legislation is

- 6 (1) (e) – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller
- 9 (2)(h) – processing is necessary for the provision of health or social care or treatment or the management of health and social care systems and services
 - For the purposes of Article 9, (2) (h) of the GDPR (processing for health or social care purposes etc), the circumstances in which the processing of personal data is carried out subject to the conditions and safeguards referred to in Article 9, (3) of the GDPR (obligation of secrecy) include circumstances in which it is carried out
 - a. by or under the responsibility of a health professional or a social work professional, or
 - b. by another person who in the circumstances owes a duty of confidentiality under an enactment or rule of law.
- The Data Protection Act 2018, Schedule 1, Part 1 lists a number of purposes that are applicable to the processing being undertaken. The Services are provided to fulfil the obligations of the different Commissioners under the Health and Social Care Act 2012 and are provided under contract to those commissioners

4. How we store your personal information

All information will be stored on the secure PAM software system.

5. Who has access to your information / who do we share it with

Only Solent NHS Trust employees, involved in the provision of your care, will have access to your data. Please be advised that Solent NHS Trust operates a Role Based Access approach to our clinical systems and staff will only have access to the relevant information, they require to fulfil their roles and provide healthcare service to your child.

Further information on the use of your data and your rights, please visit <https://www.solent.nhs.uk/about-us/publication-scheme/your-information-your-rights/>

IF YOU HAVE ANY QUERIES, PLEASE CONTACT

Information Governance Team

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